PARALLAX

Web Site: www.parallax.com **Office:** (916) 624-8333
Forums: forums.parallax.com **Fax:** (916) 624-8003
Sales: sales@parallax.com **Sales:** (888) 512-1024
Technical: support@parallax.com **Tech Support:** (888) 997-8267

SX Microcontroller End of Life Announcement
Ordering Instructions, Support and Schedule – August 3, 2009

SX Line Production End of Life (EOL)

The Parallax SX microcontroller line has reached production EOL. The owner of the SX design (www.ubicom.com) has given Parallax final notice that we are to place a lifetime buy of wafers. We recognize this announcement will be difficult for customers who have designed the SX into their products. We share your disappointment.

Placing a Lifetime Buy Order

There are two ways of purchasing SX chips:

1. **A Purchase Order guarantees future delivery.** Submit your purchase order by September 18, 2009 and we will deliver any quantity by January 2010. This is a more appropriate option for customers who use larger quantities of the SX in production.

2. **Order on-line at www.parallax.com**. On-line orders are filled immediately but you may buy as many chips as we have in stock. The in-stock quantity shown on our web site does not include chips currently in production or stored in alternate Parallax warehouses. The web site's in stock inventory level only shows a quantity available for immediate delivery:

Item code: SX28AC/SS-G

Stock: **IN STOCK**   8716

The pricing for SX chips is not changing at this time:

	1-49	50-99	100-999	1,000-9,999	10,000+
SX20AC/SS-G	$3.95	$3.56	$3.36	$3.16	Inquire
SX28AC/DP-G	$3.95	$3.56	$3.36	$3.16	Inquire
SX28AC/SS-G	$3.95	$3.56	$3.36	$3.16	Inquire
SX48BD-G	$4.39	$3.95	$3.73	$3.51	Inquire

Projected Future Availability

Determining future part availability after an EOL notice is very difficult because demand is unknown. However, Parallax is taking significant steps to increase our inventory at this stage by making a substantial investment in wafers. It is possible that our inventory may last several years.

Technical Support Will Remain Available

Parallax will provide customer support for the SX as long as it is needed. Our SX discussion forum (http://forums.parallax.com/forums) will remain active and our technical support staff is still able to assist you via phone or e-mail. Software IDEs, datasheets, source code examples, and books will remain posted on our web site.

At some point in the future our SX programming tool line will become unavailable for on-line ordering, yet we will store many sets of the key development tool hardware (SX Keys, SX Blitz, etc.) for specific customer requests. This ensures some supply for future needs related to production programming and RMA replacements.

Availability of Parallax Products Based on the SX

There will be no change in future availability of our products that are designed around the SX. We have carefully planned for the SX's EOL by choosing redesign or lifetime buy on a per-product basis.

To Contact Us

Announcements like this can be very frustrating. Therefore, we want to be certain that we have answered your specific questions. We offer help to resolve your situation as our customers have unique needs. Please feel free to contact us.

Sincerely,

Ken Gracey (kgracey@parallax.com)
Vice President

Jim Carey (jcarey@parallax.com)
Sales Manager